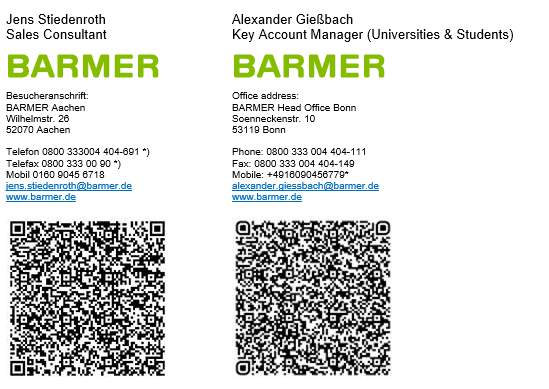
**Q&A AISA**

1. Yes – each and everyone in Germany has to have a health insurance. Especially students need to provide proof of having a valid health insurance when enrolling at the university
2. Unfortunately, that is not going to work. The travel insurance you’re opting in for because of your VISA appointment is good for that exact purpose. It is also possible to keep it active until your semester starts. However as soon as you want to enroll you’ll have to provide proof of a German insurance that’s valid with the first day of your semester.
3. Assuming your semester starts in first of march, the first payment will be due on 15th of the following month. After that it’s ongoing like that – so it’s pretty much always 1,5 months later

* Check out <https://youtu.be/5kIInYr8naQ> for more Information on paying for health insurance

1. No need to worry – we´re super quick with that. Usually it takes a maximum of 24 hours on workdays for you to receive your certificate for university + visa purposes
2. You will receive two separate certificate. One is to be used for VISA purposes, the other one is for university. You’ll also receive another certificate for your residence permit once you’re in Germany.
3. Congratulations! When joining through AISA you can benefit from extensive VIP-service through two personal, English speaking contacts. Here are our contact details:



* On top of that, we’re available 24/7 on our English speaking hotline. 08003330060

1. If you’ve already signed up while you were back home – great! Just give us the missing details such as your address, German phone number, bank details and we’re good to go, You’ve already received your certificate for University – let us know if you need any extra certificates.

Not signed up yet? No big deal! Either sign up through [www.linktr.ee/alexgie](http://www.linktr.ee/alexgie) or use the application form provided by AISA (<https://www.aisa.rwth-aachen.de/?page_id=1595>). Are you unsure about how to deal with it or still have some questions left? Get in touch with us! We’re happy to guide you through.

1. It would be easier to explain what’s not covered – Germany is known to have one of the best social security system in the world. Everything that’s medically necessary and an accepted treatment method is fully covered. Doctors’ appointments, checkups, surgery, dental treatment, x-rays etc. are all included. Get in touch with us if you have any doubts or specific questions.
2. **No!** Luckily, BARMER offers public health insurance. This means, that you’re a part of our solidarity system. Each and everyone pays “what they can” depending on their status. Students enjoy a discounted insurance premium. It’ll not change if you get treated or your health condition changes. There may only be legal changes made by the government, which could result in changes of the height of contributions.
3. We do offer optional tariffs for those in super good health. If you do not use your Insurance or only use it for specific things, you can receive a bonus for “staying healthy”. That’s a very personal topic and requires some more consultation. We’re happy to figure out which tariff suits you best. ☺
4. Once again – you can enjoy the benefits of public insurance! You do not need to pay in advance. Just use your BARMER health insurance card at the doctor’s office and we’re dealing with the payment. When planning a specific treatment you do not need to inform us beforehand. Anyways we’re happy to answer any upcoming questions if you’re unsure on how to proceed with this.
5. Your Hausarzt is going to be the first person to get in touch with whenever you have any medical issues. In case he/she can not help you you’ll be referred to a specialist. Check out [www.linktr.ee/alexgie](http://www.linktr.ee/alexgie) for an in depth view on how to set up a doctor’s appointment. Generally speaking you’re free to choose whichever doctor feels right for you. We’re happy to help you with finding the right doctor for you – just let us know. ☺
6. We’re exclusively dealing with public health insurance. However, we do have partners that’ll give you discounts on additional insurances. We can also help you find the right people to talk to in certain cases – let us know what you’re having issues with and we’ll find a solution for you ☺
7. No big deal! Things happen… The only thing that’s important is to let us know beforehand. We can postpone payments for you if we get a hint at the beginning of the month. If we do not hear from you and you’re missing out on payments it may cause some issues.. communication is key ☺

* [www.linktr.ee/alexgie](http://www.linktr.ee/alexgie) for more information on payment of contributions